## Converting Guests to Members

Helen Chen



**Helen Chen** 

### Converting Guests to Members

Helen Chen

- Design interesting programs/workshops
- Encourage laughter
- Educational and quality meetings
- Provide information packet for guests
  - Show them the manuals (Chinese and English)
- Follow up with thank you emails
- Send invitations to the next meeting
- Send invitations to "unofficial" events
- Get to know guests and share success stories

### Promote The Value of being a Member

- The manuals \$300
- The monthly magazine, delivered to your door for 12 months! \$1200
- The education: Bushiban @\$200 \$400 per hour = \$1600 per month.
- Go to typical corporate training sessions, and the cost per person is usually over X,000 per person.
- Could boost your career.
- Get more from your employees or people you manage.
- Way more fun. Gets your nose out of the books, and actually using English to communicate!
- New Friendships.
- WARNING: IF YOU ARE SINGLE...
- Great place to network.

Sit with a guest during the meeting

The Luci Lu Way

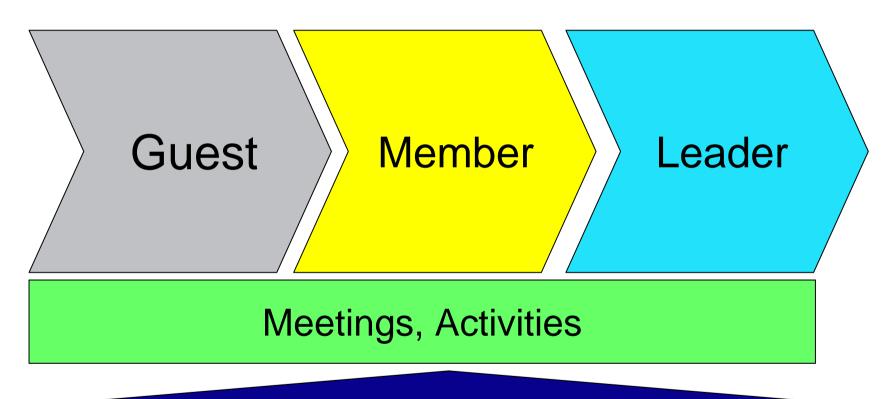
The Gordon Brooks Way

The Way the Rest of Us Do It.





### Attracting New Members to Your Club



**Critical Successful Factors** 



Getting Members to Achieve and using Senior Members to Attract New Members



JJ Chang:



### Attracting New Members to Your Club – CSF

- New Blood joining
- o Members, Senior Members
- Quality Meetings
- Learn & Growth

There are more things behind success



### Attracting New Members to Your Club – CSF

- o Make them move on.
- o Push them to get CC, and then move on
- Retain Senior members
- Attitude
- o Club climate



### Attracting New Members to Your Club – CSF Make them move on

- It's a long way to make a guest become a new member, so don't lost it.
- o Three speeches in 3 month
- 10 Speeches in a year
- Assign speech instead of solicit speech



# Attracting New Members to Your Club – CSF Push them to get CC, and then move on

- Speeches after CC are crucial in attracting guests to become members
- CC is not the destination of joining TM
- CC is just begin of speaking skills
- If no AC in your club, invite from others
- Ask/Return favor from other clubs



### Attracting New Members to Your Club – CSF Retain Senior members

- Senior members are your treasure in attracting new members
- Senior members stay when they feel belonging
- Show you care
- Let them feel they are needed
- Help them continue growth
- Show your energy



## Attracting New Members to Your Club – CSF Attitude

- Attitude determine how far you can go
- Not to take it for given
- Devotion, Passion. (People help who help themselves)
- Well prepare (Agenda, Assignment, Jokes, Speeches)
- The concept of not to say thank you.



### Attracting New Members to Your Club - CSF Club climate

- Club climate determine everybody's stay
- We are here for fun, learning, growing
- Camaraderie (Friendship, team work, understanding, help each other)

Attracting New Members to Your Club

Guest Member Leader

Meetings, Activities

### **Critical Successful Factors**

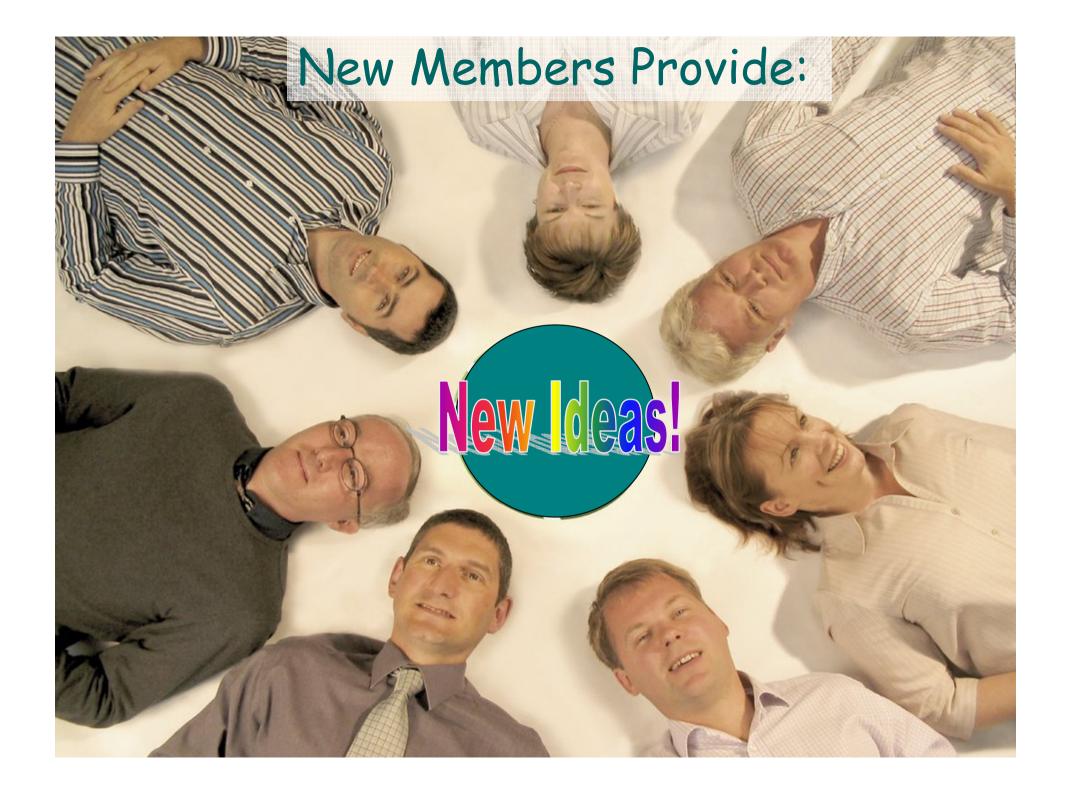
- Guest will be moved/excited when they feel your energy
- Let the CSF fill your meetings, and activities.
- Your club will become magnet to all the guests

## The BID comeback story



**Amanda Uy** 





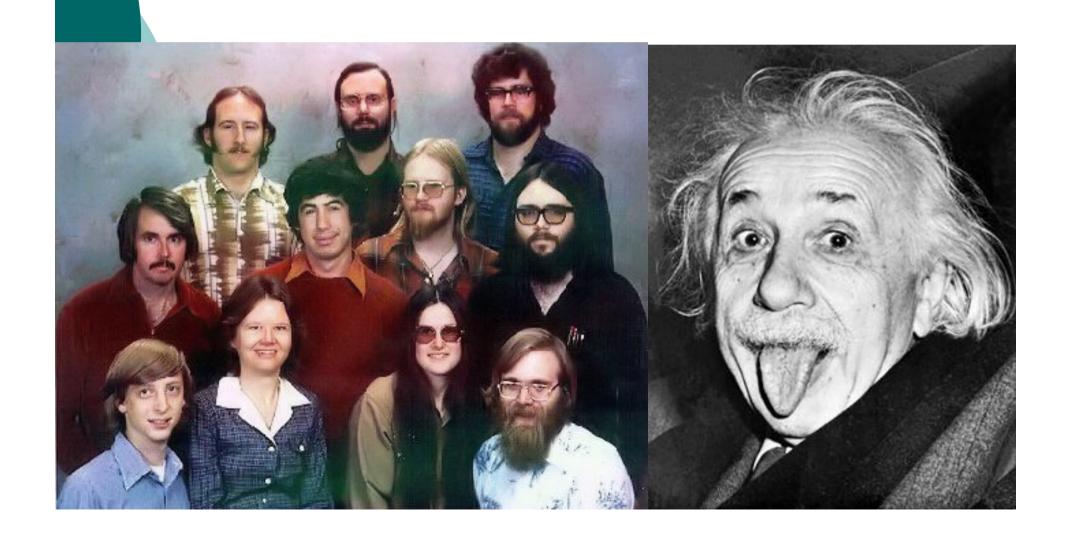
## New Members Provide:

# A larger pool of leaders



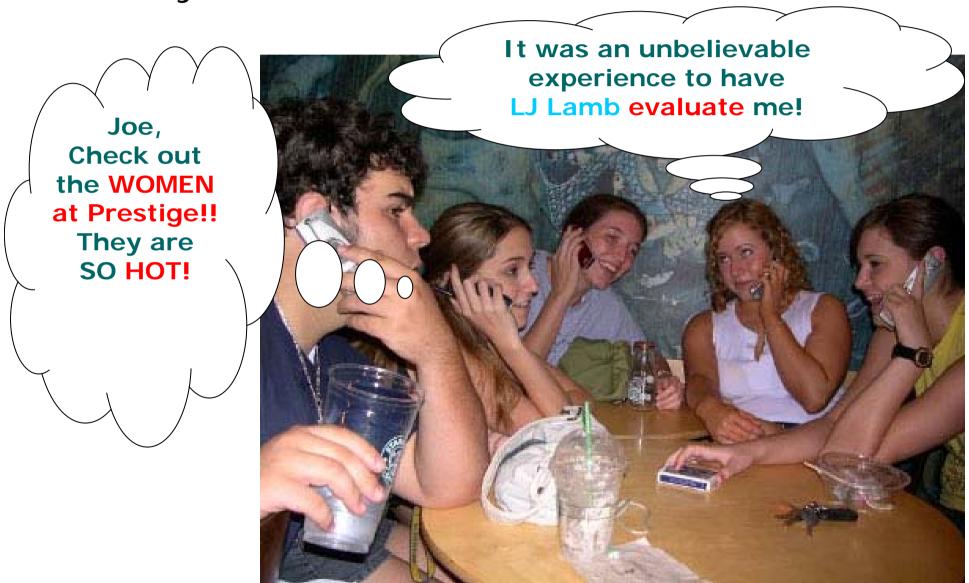
### New Members Provide:

A larger pool of leaders



## Help us get new members

Talk to your friends, relatives and co-workers



### Help us get new members



Advertise!
Distribute Name-cards
Brochures, Fliers, and Emails.



To: Lester Lin;

#### TOASTMASTER INTRO

Dear Friends,

Have you ever heard of Toastmasters? This is the largest **non-profit** educational organization world.

Toastmasters focus is to help train people in the skills of Public Speaking, and Leadership...AN HAVE FUN.

I have been attending the Prestige Toastmaster club for many years.

I have benefitted so much both PERSONALLY, and PROFESSIONALY from my participation to thought that I should write a note to you and invite you to come.

You not only get a chance to improve and practice your English, but you will also learn the skills speaking and leadership. It's a lot of fun as well, and you get to meet many interesting people.

We meet on the 1st and 3rd Mondays of each month, and the Mr. Brown Coffee Shop on #1 Na Road Sec. 3, and Hsing Sheng North Road, on the 2nd floor. There is a small charge of \$200 I cover the costs of the Coffee and Cake that is served, and other misc. expenses.

If you would like to come, please give me a call, and we can coordinate together.

Rest renards

# Attracting new members



## Help us get new members

Start a Speedcraft Program



## Help us get new members

Start a Speechcraft Program



Greet Guests at the Door.





Past President Adrianne Bee Greeting Guests at the Door.

# Attracting new members





Sit with a guest during the meeting

The Luci Lu Way

The Gordon Brooks Way

The Way the Rest of Us Do It.







### Invite the guest for coffee



- **oFresh Ground Coffee Beans**
- oFresh Brewed Coffee
- oFor an Experience you will never forget.
- Come for Coffee and enjoy a Prestige Toastmaster Meeting

\* \* A paid advertisement

Or invite them -for a 2nd Twa...



Ask the guest to come again!

FOLLOW UP!





### Club Recognition

- O Beat the Clock!
  - (contest dates: 5/1 6/30)
- Smedley Award
  - (contest dates: 8/1/ 9/30)
- We get a ribbon for the club banner for each contest.
- Add five new, dual or reinstated members to our membership roster between May 1 and June 30 to receive a special Beat the Clock ribbon to display on your club's banner.

### **New Members Provide:**

New ideas
A larger pool of leaders
More fun
More revenue

### Help us get new members

Talk to your friends, relatives and co-workers

Wear your Toastmasters pin every day

Display the *Toastmaster* magazine

Distribute brochures and fliers

Conduct a Speechcraft program

Greet them at the door.

Sit with a guest at the meeting

Speak with a guest afterwards

Invite them for coffee after the meeting

Ask them to come back AND follow up.



